

We have COVID-19 safety practices in place - ensuring a safe environment for our clients

The following safety measures are in place:

- Please ensure you wear a face covering at all times on our premises and adhere to social distancing guidelines.
- If we are operating an open door policy we will only accept 1 person per pet.
- Please use hand hygiene stations when entering the building.
- Our preferred payment option is by card or [online via our website](#).
- We may on occasion be operating a closed-door policy but our team will provide clear instruction on what to do with your pet when you arrive.
- If you are self-isolating or experiencing any symptoms please DO NOT visit the practice and reschedule or book an alternative video or telephone consultation.

For advice if you are self-isolating please watch this video:

<https://www.youtube.com/watch?v=AmVt4Oga3y0&feature=youtu.be>